

National Pooling Administration

Contract #CON07000005

Change Order Proposal #16

(Proposed Enhancements to PAS)

May 11, 2010

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1 Introduction

In accordance with Neustar's National Pooling Administration contract¹ and our constant effort to provide the best support and value to both the FCC and the telecommunications industry, Neustar, as the National Pooling Administrator (PA), hereby submits this change order proposal to the Federal Communications Commission (FCC) for approval. This change order complies with the contractual requirements set forth in Clause C.1 of the *Contract for Pooling Administration Services for the Federal Communications Commission*, effective August 15, 2007.

2 Proposed Enhancements

The following proposed enhancements are from service providers, regulators, and also from the Pooling Administrator based on questions received when processing applications.

1. The *Assignments Needing Part 4s* Report in PAS is presently only available to the service provider, the service provider's consultant, and the PA. A regulator requested that this report also be made available in PAS to the regulators.
2. The *Rate Center* report provided on the national pooling website may be downloaded to Excel only at the NPA level. A service provider requested that a version of this report also be made available which would include all rate centers for all states and NPAs in a single report.
3. The *Donation Report* in PAS currently does not allow users to query the report using a date range. A service provider requested that a date range field be added to the *Donation Report* so that users may narrow their search criteria to a specific timeframe.
4. When a block being transferred is the initial block that the recipient service provider will have for that rate center, the recipient service provider must provide the appropriate documentation with the transfer request. PAS does not currently validate whether the SP has existing resources in the rate center; it is presently a manual process to check that status. When the documentation is not provided, the PA must contact the SP and ask for it. To assist both the service provider and the PA, the PAS should be modified to advise that the SP needs to provide the necessary documentation when the request relates to an initial block in the rate center.
5. Today in PAS, the OCN name is populated with the LERG 1 Abbreviated OCN Name (20 characters) instead of the LERG 1 OCN Name (50 characters). To reduce SP confusion and questions when both the parent company name and the "DBA" company name are part of an OCN name, PAS should be modified to use the LERG 1 OCN Name (50 characters) so that it is shown on the applicable forms, reports and screens in PAS that populate the OCN name information.

¹ FCC Contract Number CON07000005

3 Proposed Solutions

The National Pooling Administrator has reviewed the proposed enhancements from both their operational and technical perspectives. As a result of our assessment, we developed the following proposed solutions to address the suggested changes to PAS in a cost-effective and efficient manner.

1. To implement the first requested enhancement, PAS will be modified so that regulatory users (both state and FCC users) will have access to the *Assignments Needing Part 4s Report*. Today, the *Assignment Needing Part 4s Report* displays a list of assigned blocks where a Part 4 is required. The state regulatory user's access will be limited to the assigned blocks requiring a Part 4 only for its respective state, whereas FCC users will have access to all assigned blocks requiring a Part 4. The *Assignment Needing Part 4s Report* will be added to the user's existing tools frame in PAS under *Reports*.
2. To implement the second requested enhancement, a new *NPA/Rate Center Reports for All States* report will be added to the national pooling website under *Reports*. It will include the same information that is provided in the individual *NPA/Rate Center Reports* on the national pooling website. The new report will include all states and all NPAs within a single report, and it will also include an additional *State* column, which will be populated with the state abbreviation. The report will be provided in Excel and will be updated nightly.
3. To implement the third proposed enhancement, a new optional "From" and "To" date range field will be added to the *Donation Report* query screen, which will allow users to search for donations for a specified time period.
4. To implement the fourth enhancement, a new validation will be added to PAS for Inter OCN (Block Transfer) block modifications to determine if the request is considered initial. If the request is considered initial, the confirmation screen will be modified to notify the SP/SPC user that the user will need to send appropriate supporting documentation to the PA. The PA Part 3 screen will also be modified to notify the PA that the requested block modification is an initial request.
5. To implement the fifth enhancement, PAS will use the LERG 1 OCN Name (50 characters) rather than using the LERG 1 Abbreviated OCN Name (20 characters). This will affect the forms, reports and viewing screens in PAS where the OCN name is displayed. All historical information will continue to show the abbreviated OCN Name (20 characters). This will also be consistent with what is being used in NAS today to populate the OCN name.

4 Assumptions and Risks

Part of the Pooling Administrator's assessment of this change order is to identify the associated assumptions and consider the risks that can have an impact on our operations.

Proposed enhancement #4 of this change order affects both the system and our day-to-day operations. However, the Pooling Administrator feels that there are no particular risks related to this change order.

5 Cost

In developing this proposal, we considered the costs associated with implementing the proposed solution, including the resources required to complete discrete milestones on a timeline for implementation. The timeline includes preparation, development, testing, proper documentation updates, monitoring, and execution of the solution.

The cost of modifying the system to implement the changes will be \$.

6 Conclusion

This change order proposal presents a viable solution that addresses the suggestions made by both internal and external users of PAS and is consistent with the terms of our contract. We respectfully request that the FCC review and approve this change order proposal.