

**National Pooling Administration Fourth Quarter 2007 Pooling Metrics Report
per Section 2.22.4**

Reporting Period: October 1 through December 31, 2007

Requirements Section	Metric Description	Oct 1 through Oct 31	Nov 1 through Nov 30	Dec 1 through Dec 31
2.22.4.1	Trouble Tickets/Outages			
	Quantity opened	0	1	2
	Quantity closed	0	1	2
	Quantity due to SP deficiency/misunderstanding	0	0	1 (TT1)
	Quantity opened due to PA deficiency	0	0	1 (TT2)
	Quantity opened by SPs related to system performance	0	0	0
	Quantity under corrective action older than 30 calendar days.	0	0	0
	Quantity due to user problem with accessing information due to web site	0	0	0
	Quantity due to user problem with accessing information due to pooling system	0	0	0
	Quantity due to user problem with accessing information due to contractor ISP	0	0	0
	Total quantity of trouble tickets opened and closed for the month.	0	1	2
	Actual time open for each trouble ticket	7 hrs. 45 min.	8 min.	TT1: 14 min. TT2: 2 hours 41 minutes
	Average time open for all trouble tickets	7 hrs. 45 min.	8 min.	1 hr. 27 min. 30 sec.
	Quantity of system outages Notifications to all participants and regulatory agencies	0	0	0

2.22.4.2	Change Order and PAS Notifications	Oct 1 through Oct 31	Nov 1 through Nov 30	Dec 1 through Dec 31
	Changes initiated or modified requiring functional impact analysis – numbering resource plans administrative directives	0	0	0
	Changes initiated or modified requiring functional impact analysis – assignment guidelines	0	1	0
	Written notice of changes summarizing potential impact upon service and cost to be sent to contracting officer	0	1	0

2.22.4.3	Communications	Oct 1 through Oct 31	Nov 1 through Nov 30	Dec 1 through Dec 31
		732	695	543
	Phone calls not returned by next business day	0	0	0
	General inquiries or questions made outside the normal business hours not returned by next business day	0	0	0

2.22.4.4	Forecasting Data on a per-state basis											
	Quantity of Rate Center Pools			Quantity of NXXs Applied for by SPs for Pool Replenishment			Quantity of NXXs Assigned for Pool Replenishment			Quantity of Rate Centers with Less than a 6-month supply		
State	Oct	Nov	Dec	Oct	Nov	Dec	Oct	Nov	Dec	Oct	Nov	Dec
AK	2	2	2	0	0	0	0	0	0	0	0	0
AL	230	255	256	1	3	1	1	1	2	5	6	6
AR	186	186	190	0	0	0	0	0	0	3	2	1
AZ	77	77	77	4	1	1	6	4	0	8	8	6
CA	687	687	687	16	9	3	11	9	2	59	41	43
CO	165	165	165	2	0	0	2	0	0	3	2	2
CT	89	89	89	0	0	3	0	0	0	2	1	1
DC	1	1	1	0	4	0	0	3	1	1	1	1
DE	30	30	30	0	0	0	0	0	0	0	0	0
FL	240	240	240	11	3	1	7	1	1	11	10	7
GA	202	202	202	2	5	1	3	4	1	9	4	4
HI	6	6	6	0	1	0	0	1	0	1	0	1
IA	538	539	540	2	0	0	2	0	0	2	1	2
ID	146	146	146	3	0	0	4	0	0	2	1	1
IL	746	746	746	11	4	3	15	7	1	24	20	17
IN	469	469	469	2	2	2	2	2	1	1	1	1
KS	262	265	266	0	2	2	0	2	1	7	3	1
KY	345	345	345	4	0	1	4	0	1	1	1	1
LA	206	206	206	1	0	0	1	0	0	2	1	1
MA	264	264	264	0	0	1	1	0	0	11	3	1
MD	165	165	165	4	4	2	3	2	4	6	5	3
ME	186	186	186	3	1	1	3	1	1	3	1	0
MI	567	567	567	1	1	3	0	0	2	12	13	3
MN	241	241	241	1	1	3	3	1	2	4	4	3
MO	723	721	721	0	1	0	0	1	0	2	2	2
MS	164	164	174	0	0	0	0	0	0	13	4	5
MT	120	120	120	6	0	0	4	0	0	1	0	0
NC	360	360	360	4	1	4	9	1	2	5	5	4
ND	71	71	71	0	0	0	0	0	0	0	0	0
NE	459	459	459	0	0	1	0	0	0	1	0	0
NH	138	138	138	0	0	0	0	0	0	5	3	1
NJ	209	209	209	3	2	1	3	2	0	9	9	9
NM	60	60	60	0	0	0	1	0	0	5	3	3
NV	63	63	63	0	2	1	5	2	0	3	2	2
NY	759	759	759	12	5	4	27	2	6	47	39	37
OH	683	683	683	4	5	10	3	5	6	10	3	4
OK	299	299	299	0	3	3	0	1	5	1	1	1

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State	Oct	Nov	Dec	Oct	Nov	Dec	Oct	Nov	Dec	Oct	Nov	Dec
OR	144	144	144	2	0	0	0	2	0	5	3	3
PA	641	641	641	4	4	1	5	4	1	10	3	5
PR	85	85	85	1	0	0	0	0	0	0	1	1
RI	25	25	25	0	0	0	0	0	0	0	0	0
SC	195	196	196	4	2	0	5	0	2	5	3	5
SD	75	75	75	0	0	0	0	0	0	0	0	0
TN	266	266	275	2	1	1	1	1	2	7	4	4
TX	819	819	825	15	16	11	15	14	4	28	25	22
UT	74	74	74	4	0	4	3	0	2	3	3	1
VA	314	314	314	5	3	0	1	6	1	8	7	4
VT	101	101	102	0	0	0	0	0	0	0	0	0
WA	239	239	239	0	1	0	2	1	0	9	8	10
WI	602	602	602	0	0	1	0	0	1	4	0	0
WV	163	163	163	0	0	0	0	0	0	3	1	1
WY	53	53	53	0	0	0	0	0	0	0	0	0

2.22.4.6	Application Processing on a monthly basis	Oct 1 through Oct 31	Nov 1 through Nov 30	Dec 1 through Dec 31
	Total applications (Part 3s) processed	9,488	5,967	6,389
	No. of applications (Part 3s) not processed in 7 calendar days	0	0	0
	No. of block assignments made	4,043	3,140	2,270
	No. of change requests to existing blocks	2,874	1,452	2,555
	No. of requests to cancel or withdraw	68	53	40
	No. of block disconnect requests	1,570	633	1,148
	No. of block requests denied	223	244	123
	No. of blocks reclaimed	11	16	5
	No. of block reservation requests ¹	See Footnote	See Footnote	See Footnote

¹ The current process does not allow for block reservations. This will be implemented with the introduction of the new system.