

**National Pooling Administration First Quarter 2008 Pooling Metrics Report
per Section 2.22.4**

Reporting Period: January 1 through March 31, 2008

| Requirements Section | Metric Description | Jan 1 through Jan 31 | Feb 1 through Feb 29 | Mar 1 through Mar 31 |
|-----------------------------|--|-----------------------------|---|------------------------------|
| 2.22.4.1 | Trouble Tickets/Outages | 0 | 2 | 1 |
| | Quantity opened | 0 | 2 | 1 |
| | Quantity closed | 0 | 2 | 1 |
| | Quantity due to SP deficiency/misunderstanding | 0 | 0 | 0 |
| | Quantity opened due to PA deficiency | 0 | 0 | 0 |
| | Quantity opened by SPs related to system performance | 0 | 2 | 1 |
| | Quantity under corrective action older than 30 calendar days. | 0 | 0 | 0 |
| | Quantity due to user problem with accessing information due to web site | 0 | 0 | 0 |
| | Quantity due to user problem with accessing information due to pooling system | 0 | 0 | 0 |
| | Quantity due to user problem with accessing information due to contractor ISP | 0 | 0 | 0 |
| | Total quantity of trouble tickets opened and closed for the month. | 0 | 2 | 1 |
| | Actual time open for each trouble ticket | 0 | #1 = 4 Days, 10 Hours, 20 minutes & #2 = 3 Days, 12 Hours | 3 Days, 5 Hours & 51 Minutes |
| | Average time open for all trouble tickets | 0 | 3 Days, 23 Hours, 10 Minutes | 3 Days, 5 Hours & 51 Minutes |
| | Quantity of system outages Notifications to all participants and regulatory agencies | 0 | 0 | 0 |

| 2.22.4.2 | Change Order and PAS Notifications | Jan 1 through Jan 31 | Feb 1 through Feb 29 | Mar 1 through Mar 31 |
|-----------------|---|-----------------------------|-----------------------------|-----------------------------|
| | Changes initiated or modified requiring functional impact analysis – numbering resource plans administrative directives | 0 | 0 | 0 |
| | Changes initiated or modified requiring functional impact analysis – assignment guidelines | 0 | 0 | 0 |
| | Written notice of changes summarizing potential impact upon service and cost to be sent to contracting officer | 0 | 0 | 0 |

| 2.22.4.3 | Communications | Jan 1 through Jan 31 | Feb 1 through Feb 29 | Mar 1 through Mar 31 |
|-----------------|---|-----------------------------|-----------------------------|-----------------------------|
| | Phone Calls Received | 1123 | 1450 | 1033 |
| | Phone calls not returned by next business day | 0 | 0 | 0 |
| | General inquiries or questions made outside the normal business hours not returned by next business day | 0 | 0 | 0 |

| 2.22.4.4 Forecasting Data on a per-state basis | | | | | | | | | | | | |
|--|-------------------------------|-----|-----|--|-----|-----|--|-----|-----|--|-----|-----|
| | Quantity of Rate Center Pools | | | Quantity of NXXs Applied for by SPs for Pool Replenishment | | | Quantity of NXXs Assigned for Pool Replenishment | | | Quantity of Rate Centers with Less than a 6-month supply | | |
| State | Jan | Feb | Mar | Jan | Feb | Mar | Jan | Feb | Mar | Jan | Feb | Mar |
| AK | 2 | 4 | 4 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 0 |
| AL | 256 | 256 | 256 | 3 | 5 | 4 | 2 | 8 | 6 | 6 | 4 | 6 |
| AR | 190 | 190 | 190 | 0 | 1 | 3 | 0 | 0 | 3 | 1 | 3 | 3 |
| AZ | 77 | 77 | 77 | 2 | 5 | 5 | 1 | 7 | 3 | 9 | 8 | 8 |
| CA | 687 | 687 | 687 | 16 | 15 | 33 | 16 | 13 | 17 | 79 | 66 | 59 |
| CO | 165 | 165 | 165 | 2 | 2 | 3 | 0 | 4 | 0 | 4 | 2 | 2 |
| CT | 89 | 89 | 89 | 1 | 0 | 1 | 1 | 1 | 1 | 4 | 1 | 3 |
| DC | 1 | 1 | 1 | 3 | 1 | 1 | 3 | 0 | 0 | 1 | 1 | 1 |
| DE | 30 | 30 | 30 | 0 | 1 | 0 | 0 | 0 | 1 | 1 | 1 | 1 |
| FL | 240 | 240 | 240 | 5 | 13 | 22 | 4 | 8 | 14 | 16 | 15 | 12 |
| GA | 202 | 201 | 201 | 2 | 9 | 4 | 0 | 7 | 8 | 12 | 8 | 5 |
| HI | 6 | 6 | 6 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 |
| IA | 541 | 541 | 541 | 1 | 3 | 0 | 1 | 0 | 0 | 5 | 4 | 3 |
| ID | 146 | 146 | 146 | 2 | 1 | 1 | 1 | 2 | 1 | 1 | 1 | 1 |
| IL | 746 | 747 | 747 | 7 | 6 | 10 | 7 | 7 | 5 | 29 | 30 | 29 |
| IN | 469 | 469 | 469 | 2 | 5 | 3 | 3 | 1 | 7 | 6 | 7 | 6 |
| KS | 266 | 268 | 268 | 3 | 5 | 4 | 2 | 3 | 4 | 2 | 2 | 2 |
| KY | 345 | 345 | 345 | 1 | 3 | 0 | 1 | 0 | 2 | 3 | 2 | 2 |
| LA | 206 | 206 | 207 | 1 | 5 | 4 | 1 | 4 | 6 | 2 | 1 | 1 |
| MA | 264 | 264 | 264 | 3 | 4 | 3 | 4 | 0 | 2 | 7 | 10 | 11 |
| MD | 165 | 165 | 165 | 0 | 3 | 1 | 0 | 1 | 1 | 7 | 7 | 6 |
| ME | 186 | 186 | 186 | 1 | 1 | 3 | 0 | 1 | 1 | 8 | 8 | 8 |
| MI | 567 | 567 | 567 | 7 | 11 | 4 | 0 | 7 | 6 | 18 | 11 | 8 |
| MN | 241 | 241 | 241 | 1 | 1 | 3 | 0 | 1 | 0 | 4 | 4 | 3 |
| MO | 721 | 721 | 723 | 1 | 2 | 7 | 1 | 4 | 8 | 7 | 9 | 8 |
| MS | 176 | 176 | 176 | 0 | 4 | 7 | 0 | 3 | 8 | 6 | 6 | 5 |
| MT | 120 | 120 | 120 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 |
| NC | 360 | 360 | 360 | 2 | 0 | 5 | 2 | 2 | 5 | 8 | 6 | 4 |
| ND | 71 | 71 | 71 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 1 |
| NE | 459 | 459 | 459 | 4 | 1 | 1 | 0 | 0 | 2 | 6 | 4 | 5 |
| NH | 138 | 138 | 138 | 1 | 3 | 0 | 1 | 1 | 1 | 6 | 1 | 0 |
| NJ | 209 | 209 | 209 | 3 | 3 | 14 | 2 | 3 | 15 | 18 | 11 | 11 |
| NM | 60 | 60 | 60 | 0 | 3 | 2 | 0 | 3 | 2 | 8 | 6 | 6 |
| NV | 63 | 63 | 63 | 5 | 3 | 2 | 4 | 3 | 1 | 3 | 2 | 2 |
| NY | 759 | 759 | 748 | 9 | 12 | 16 | 4 | 11 | 12 | 42 | 30 | 29 |
| OH | 683 | 683 | 683 | 3 | 6 | 7 | 2 | 1 | 9 | 13 | 13 | 14 |
| OK | 299 | 299 | 302 | 0 | 8 | 7 | 0 | 8 | 7 | 1 | 2 | 3 |

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|--|-------------------------------|-----|-----|--|----|----|--|----|----|--|----|----|
| | Quantity of Rate Center Pools | | | Quantity of NXXs Applied for by SPs for Pool Replenishment | | | Quantity of NXXs Assigned for Pool Replenishment | | | Quantity of Rate Centers with Less than a 6-month supply | | |
| OR | 146 | 148 | 148 | 3 | 6 | 1 | 3 | 4 | 2 | 6 | 4 | 5 |
| PA | 646 | 646 | 646 | 2 | 8 | 8 | 2 | 5 | 3 | 14 | 25 | 18 |
| PR | 85 | 85 | 85 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 2 |
| RI | 25 | 25 | 25 | 0 | 1 | 2 | 0 | 0 | 2 | 1 | 1 | 1 |
| SC | 196 | 196 | 196 | 4 | 1 | 3 | 1 | 4 | 2 | 8 | 2 | 2 |
| SD | 75 | 75 | 75 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 |
| TN | 275 | 275 | 275 | 2 | 4 | 2 | 2 | 3 | 2 | 1 | 1 | 2 |
| TX | 825 | 826 | 826 | 16 | 10 | 45 | 20 | 9 | 31 | 25 | 31 | 31 |
| UT | 74 | 74 | 74 | 1 | 2 | 2 | 1 | 3 | 2 | 2 | 2 | 2 |
| VA | 314 | 314 | 314 | 0 | 2 | 9 | 0 | 4 | 4 | 13 | 13 | 13 |
| VT | 102 | 102 | 102 | 1 | 0 | 0 | 0 | 1 | 0 | 1 | 1 | 1 |
| WA | 239 | 239 | 239 | 1 | 8 | 2 | 1 | 6 | 3 | 10 | 11 | 11 |
| WI | 602 | 602 | 602 | 2 | 16 | 2 | 0 | 13 | 7 | 18 | 5 | 2 |
| WV | 163 | 163 | 163 | 1 | 2 | 4 | 1 | 2 | 2 | 2 | 2 | 2 |
| WY | 53 | 53 | 53 | 0 | 2 | 0 | 0 | 0 | 2 | 0 | 0 | 0 |

| 2.22.4.6 Application Processing on a monthly basis | | Jan 1 through Jan 31 | Feb 1 through Feb 29 | Mar 1 through Mar 31 |
|--|--|----------------------|----------------------|----------------------|
| | Total applications (Part 3s) processed | 7,366 | 11,112 | 13,868 |
| | No. of applications (Part 3s) not processed in 7 calendar days | 0 | 0 | 0 |
| | No. of block assignments made | 4,005 | 4,055 | 3,295 |
| | No. of change requests to existing blocks | 1,250 | 5,077 | 8,982 |
| | No. of requests to cancel or withdraw | 179 | 136 | 76 |
| | No. of block disconnect requests | 971 | 636 | 897 |
| | No. of block requests denied | 185 | 300 | 366 |
| | No. of blocks reclaimed | 1 | 5 | 16 |
| | No. of block reservation requests ¹ | See Footnote | 3 | 7 |

¹ The previous process did not allow for block reservations. This was implemented with the introduction of the new system.