

**National Pooling Administration Monthly Pooling Metrics Report
per Section 2.22.4**

Reporting Period: July 1 through July 31, 2008

Requirements Section	Metric Description	Jul 1 through Jul 31
2.22.4.1	Trouble Tickets/Outages	3
	Quantity opened	3
	Quantity closed	3
	Quantity due to SP deficiency/misunderstanding	0
	Quantity opened due to PA deficiency	0
	Quantity opened by SPs related to system performance	0
	Quantity under corrective action older than 30 calendar days.	0
	Quantity due to user problem with accessing information due to web site	0
	Quantity due to user problem with accessing information due to pooling system	3
	Quantity due to user problem with accessing information due to contractor ISP	0
	Total quantity of trouble tickets opened and closed for the month.	3
	Actual time open for each trouble ticket	Ticket #1 = 1 Day & 39 Minutes. Ticket #2 = 7 Days, 4 Hours & 58 Minutes Ticket #3 = 17 Days, 5 Hours & 25 Minutes
	Average time open for all trouble tickets	8 Days, 11 Hours & 40 Minutes
	Quantity of system outages Notifications	0

Requirements Section	Metric Description	Jul 1 through Jul 31
	to all participants and regulatory agencies	

2.22.4.2	Change Order and PAS Notifications	Jul 1 through Jul 31
	Changes initiated or modified requiring functional impact analysis – numbering resource plans administrative directives	0
	Changes initiated or modified requiring functional impact analysis – assignment guidelines	0
	Written notice of changes summarizing potential impact upon service and cost to be sent to contracting officer	0

2.22.4.3	Communications	Jul 1 through Jul 31
	Phone Calls Received	695
	Phone calls not returned by next business day	0
	General inquiries or questions made outside the normal business hours not returned by next business day	0

2.22.4.4 Forecasting Data on a per-state basis				
State	Quantity of Rate Center Pools	Quantity of NXXs Applied for by SPs for Pool Replenishment	Quantity of NXXs Assigned for Pool Replenishment	Quantity of Rate Centers with Less than a 6-month supply
AK	14	0	0	2
AL	257	0	11	19
AR	190	1	1	4
AZ	77	6	5	12
CA	687	11	5	110
CO	165	0	2	7
CT	89	1	0	8
DC	1	1	1	1
DE	30	1	1	2
FL	240	5	4	21
GA	201	2	2	17
HI	6	0	0	1
IA	541	2	2	8
ID	146	0	0	2
IL	747	4	4	40
IN	470	0	1	14
KS	270	1	2	5
KY	345	1	1	5
LA	207	2	2	6
MA	264	13	8	15
MD	165	3	3	11
ME	206	0	0	7
MI	567	2	0	19
MN	243	1	0	8
MO	721	2	2	14
MS	176	0	0	4
MT	120	0	0	0
NC	360	3	1	15
ND	71	0	0	1
NE	459	0	0	6
NH	138	1	1	7
NJ	209	5	5	23
NM	60	1	1	7
NV	63	1	1	4
NY	748	16	12	44
OH	683	3	3	26
OK	305	3	2	8
OR	148	1	0	10

2.22.4.4	Forecasting Data on a per-state basis			
State	Quantity of Rate Center Pools	Quantity of NXXs Applied for by SPs for Pool Replenishment	Quantity of NXXs Assigned for Pool Replenishment	Quantity of Rate Centers with Less than a 6-month supply
PA	648	3	5	31
PR	85	1	1	5
RI	25	1	1	1
SC	196	3	2	13
SD	75	0	0	0
TN	275	1	1	16
TX	836	20	19	48
UT	74	1	1	7
VA	315	2	2	19
VT	102	0	0	0
WA	239	5	2	15
WI	602	1	5	6
WV	166	1	1	4
WY	54	0	0	2

2.22.4.6	Application Processing on a monthly basis	Jul 1 through Jul 31
	Total applications (Part 3s) processed	6,071
	No. of applications (Part 3s) not processed in 7 calendar days	0
	No. of block assignments made	3,415
	No. of change requests to existing blocks	1,709
	No. of requests to cancel or withdraw	51
	No. of block disconnect requests	555
	No. of block requests denied	147
	No. of blocks reclaimed	7
	No. of block reservation requests	9