

**National Pooling Administration Monthly Pooling Metrics Report
per Section 2.22.4**

Reporting Period: August 1 through August 31, 2008

Requirements Section	Metric Description	Aug 1 through Aug 31
2.22.4.1	Trouble Tickets/Outages	0
	Quantity opened	0
	Quantity closed	0
	Quantity due to SP deficiency/misunderstanding	0
	Quantity opened due to PA deficiency	0
	Quantity opened by SPs related to system performance	0
	Quantity under corrective action older than 30 calendar days.	0
	Quantity due to user problem with accessing information due to web site	0
	Quantity due to user problem with accessing information due to pooling system	0
	Quantity due to user problem with accessing information due to contractor ISP	0
	Total quantity of trouble tickets opened and closed for the month.	0
	Actual time open for each trouble ticket	0
	Average time open for all trouble tickets	0
	Quantity of system outages Notifications to all participants and regulatory agencies	0

2.22.4.2	Change Order and PAS Notifications	Aug 1 through Aug 31
	Changes initiated or modified requiring functional impact analysis – numbering resource plans administrative directives	0
	Changes initiated or modified requiring functional impact analysis – assignment guidelines	0
	Written notice of changes summarizing potential impact upon service and cost to be sent to contracting officer	0

2.22.4.3	Communications	Aug1 through Aug 31
	Phone Calls Received	731
	Phone calls not returned by next business day	0
	General inquiries or questions made outside the normal business hours not returned by next business day	0

2.22.4.4	Forecasting Data on a per-state basis			
State	Quantity of Rate Center Pools	Quantity of NXXs Applied for by SPs for Pool Replenishment	Quantity of NXXs Assigned for Pool Replenishment	Quantity of Rate Centers with Less than a 6-month supply
AK	15	0	0	0
AL	257	2	1	9
AR	195	1	1	3
AZ	77	14	8	5
CA	687	7	11	38
CO	165	2	2	7
CT	89	1	0	3
DC	1	0	0	1
DE	30	0	0	1
FL	240	3	2	8

2.22.4.4	Forecasting Data on a per-state basis			
State	Quantity of Rate Center Pools	Quantity of NXXs Applied for by SPs for Pool Replenishment	Quantity of NXXs Assigned for Pool Replenishment	Quantity of Rate Centers with Less than a 6-month supply
GA	201	5	3	9
HI	6	0	0	1
IA	541	5	0	3
ID	146	0	0	0
IL	747	12	8	23
IN	470	2	1	4
KS	282	14	8	4
KY	345	0	0	1
LA	207	1	1	2
MA	264	1	6	14
MD	165	2	1	7
ME	206	2	2	6
MI	567	8	8	8
MN	244	2	1	2
MO	721	2	2	5
MS	176	1	0	3
MT	120	0	0	2
NC	360	1	1	8
ND	71	0	0	0
NE	459	0	0	0
NH	138	0	0	1
NJ	209	7	7	14
NM	66	6	6	2
NV	63	4	4	2
NY	748	6	6	33
OH	683	5	2	6
OK	307	3	1	4
OR	185	45	3	5
PA	653	7	4	24
PR	85	0	0	6
RI	25	0	0	0
SC	196	7	5	8
SD	75	0	0	1
TN	275	3	3	3
TX	836	8	9	8
UT	74	0	0	2
VA	315	9	7	9
VT	102	0	0	0
WA	239	1	3	8

2.22.4.4	Forecasting Data on a per-state basis			
State	Quantity of Rate Center Pools	Quantity of NXXs Applied for by SPs for Pool Replenishment	Quantity of NXXs Assigned for Pool Replenishment	Quantity of Rate Centers with Less than a 6-month supply
WI	602	0	0	2
WV	166	0	0	0
WY	54	0	0	1

2.22.4.6	Application Processing on a monthly basis	Aug 1 through Aug 31
	Total applications (Part 3s) processed	13,968
	No. of applications (Part 3s) not processed in 7 calendar days	0
	No. of block assignments made	3,782
	No. of change requests to existing blocks	8,762
	No. of requests to cancel or withdraw	107
	No. of block disconnect requests	866
	No. of block requests denied	243
	No. of blocks reclaimed	2
	No. of block reservation requests	9