

**National Pooling Administration Monthly Pooling Metrics Report  
per Section 2.22.4**

**Reporting Period: September 1 through September 30, 2008**

<b>Requirements Section</b>	<b>Metric Description</b>	<b>Sep 1 through Sep 30</b>
<b>2.22.4.1</b>	<b>Trouble Tickets/Outages</b>	<b>5</b>
	Quantity opened	5
	Quantity closed	4
	Quantity due to SP deficiency/misunderstanding	
	Quantity opened due to PA deficiency	
	Quantity opened by SPs related to system performance	
	Quantity under corrective action older than 30 calendar days.	
	Quantity due to user problem with accessing information due to web site	
	Quantity due to user problem with accessing information due to pooling system	5
	Quantity due to user problem with accessing information due to contractor ISP	
	Total quantity of trouble tickets opened and closed for the month.	5 opened, 4 closed
	Actual time open for each trouble ticket*	#1 - 18 days, 11 Hours & 52 Minutes. #2 - 15 Days, 4 Hours & 9 Minutes. #3 - 4 Days, 7 Hours & 30 Minutes. #4 - 1 Day, 23 Hours & 47 Minutes. #5 - 2

<b>Requirements Section</b>	<b>Metric Description</b>	<b>Sep 1 through Sep 30</b>
		Days, 10 Hours & 9 minutes.
	Average time open for all trouble tickets*	8 Days, 11 Hours & 29 Minutes
	Quantity of system outages Notifications to all participants and regulatory agencies	0

**NOTE:** The same trouble ticket could appear in multiple months depending on when the trouble ticket was opened. If a trouble ticket is opened near the end of the month, it may not have had a chance to close and may appear in multiple months.

<b>2.22.4.2</b>	<b>Change Order and PAS Notifications</b>	<b>Sep 1 through Sep 30</b>
	Changes initiated or modified requiring functional impact analysis – numbering resource plans administrative directives	0
	Changes initiated or modified requiring functional impact analysis – assignment guidelines	2
	Written notice of changes summarizing potential impact upon service and cost to be sent to contracting officer	2

<b>2.22.4.3</b>	<b>Communications</b>	<b>Sep 1 through Sep 30</b>
	Phone Calls Received	743
	Phone calls not returned by next business day	0
	General inquiries or questions made outside the normal business hours not returned by next business day	0

<b>2.22.4.4 Forecasting Data on a per-state basis</b>				
<b>State</b>	<b>Quantity of Rate Center Pools</b>	<b>Quantity of NXXs Applied for by SPs for Pool Replenishment</b>	<b>Quantity of NXXs Assigned for Pool Replenishment</b>	<b>Quantity of Rate Centers with Less than a 6-month supply</b>
AK	16	0	0	0
AL	257	1	1	9
AR	195	0	0	2
AZ	77	4	5	4
CA	688	17	10	33
CO	165	3	0	7
CT	89	15	1	4
DC	1	2	2	1
DE	30	1	1	1
FL	240	7	3	7
GA	201	5	3	8
HI	6	0	0	0
IA	543	0	3	3
ID	146	0	0	0
IL	747	5	7	24
IN	470	2	1	4
KS	282	1	2	4
KY	345	1	1	0
LA	207	1	0	3
MA	264	7	2	12
MD	165	3	4	2
ME	206	0	0	4
MI	567	7	3	8
MN	244	2	1	3
MO	721	3	0	5
MS	176	2	3	3
MT	120	0	0	0
NC	360	3	2	7
ND	71	0	0	0
NE	459	0	0	0
NH	138	0	0	1
NJ	209	10	0	17
NM	66	3	1	3
NV	63	0	0	2
NY	748	33	7	29
OH	683	5	6	3
OK	307	1	1	5
OR	185	2	42	2
PA	653	11	12	24

<b>2.22.4.4 Forecasting Data on a per-state basis</b>				
<b>State</b>	<b>Quantity of Rate Center Pools</b>	<b>Quantity of NXXs Applied for by SPs for Pool Replenishment</b>	<b>Quantity of NXXs Assigned for Pool Replenishment</b>	<b>Quantity of Rate Centers with Less than a 6-month supply</b>
PR	85	7	1	3
RI	25	0	0	1
SC	196	4	3	2
SD	75	0	0	1
TN	275	1	0	7
TX	836	12	11	6
UT	74	4	2	2
VA	315	3	3	9
VT	102	0	0	0
WA	239	2	0	10
WI	602	2	1	3
WV	166	1	1	0
WY	54	2	2	0

<b>2.22.4.6</b>	<b>Application Processing on a monthly basis</b>	<b>Sep 1 through Sep 30</b>
	Total applications (Part 3s) processed	7,267
	No. of applications (Part 3s) not processed in 7 calendar days	0
	No. of block assignments made	3,801
	No. of change requests to existing blocks	2,237
	No. of requests to cancel or withdraw	62
	No. of block disconnect requests	774
	No. of block requests denied	199
	No. of blocks reclaimed	0
	No. of block reservation requests	4