

**National Pooling Administration Monthly Pooling Metrics Report  
per Section 2.22.4**

**Reporting Period: July 1 through July 31, 2009**

<b>Requirements Section</b>	<b>Metric Description</b>	<b>Jul 1 through Jul 31</b>
<b>2.22.4.1</b>	<b>Trouble Tickets/Outages</b>	<b>3</b>
	Quantity opened	1
	Quantity closed	2
	Quantity due to SP deficiency/misunderstanding	0
	Quantity opened due to PA deficiency	0
	Quantity opened by SPs related to system performance	0
	Quantity under corrective action older than 30 calendar days.	0
	Quantity due to user problem with accessing information due to web site	0
	Quantity due to user problem with accessing information due to pooling system	1
	Quantity due to user problem with accessing information due to contractor ISP	0
	Total quantity of trouble tickets opened and closed for the month.	<b>1 new ticket opened and 2 tickets closed</b>
	Actual time open for each trouble ticket*	#1460 – 80 Days, 9 Hours & 58 Minutes <b>Now CLOSED</b>  #1461 – 86 Days, 9 Hours & 38 Minutes

<b>Requirements Section</b>	<b>Metric Description</b>	<b>Jul 1 through Jul 31</b>
		#1462 – 43 Days, 14 Hours & 34 Minutes  #1464 – 16 Days, 10 Hours & 19 Minutes <b>Now CLOSED</b>
	Average time open for all trouble tickets*	56 Days, 17 Hours & 8 Minutes
	Quantity of system outages Notifications to all participants and regulatory agencies	0

**NOTE:** The same trouble ticket could appear in multiple months depending on when the trouble ticket was opened. If a trouble ticket is opened near the end of the month, it may not have had a chance to close and may appear in multiple months.

<b>2.22.4.2</b>	<b>Change Order and PAS Notifications</b>	<b>Jul 1 through Jul 31</b>
	Changes initiated or modified requiring functional impact analysis – numbering resource plans administrative directives	0
	Changes initiated or modified requiring functional impact analysis – assignment guidelines	0
	Written notice of changes summarizing potential impact upon service and cost to be sent to contracting officer	0

<b>2.22.4.3</b>	<b>Communications</b>	<b>Jul 1 through Jul 31</b>
	Phone Calls Received	<b>641</b>

	Phone calls not returned by next business day	0
	General inquiries or questions made outside the normal business hours not returned by next business day	0

<b>2.22.4.4</b>	<b>Forecasting Data on a per-state basis</b>			
<b>State</b>	<b>Quantity of Rate Center Pools</b>	<b>Quantity of NXXs Applied for by SPs for Pool Replenishment</b>	<b>Quantity of NXXs Assigned for Pool Replenishment</b>	<b>Quantity of Rate Centers with Less than a 6-month supply</b>
AK	42	0	0	1
AL	257	0	0	9
AR	197	0	0	1
AZ	77	2	3	2
CA	713	0	5	38
CO	165	0	1	8
CT	89	0	0	13
DC	1	1	1	1
DE	30	2	2	0
FL	242	2	2	41
GA	206	2	3	11
HI	6	0	0	1
IA	548	1	0	5
ID	146	0	0	1
IL	751	2	7	48
IN	470	1	1	23
KS	296	0	0	1
KY	345	0	0	1
LA	207	4	2	1
MA	264	0	0	16
MD	165	3	3	7
ME	210	0	0	6
MI	567	3	1	32
MN	238	1	0	5
MO	721	2	1	9
MS	190	1	1	6
MT	120	0	0	0
NC	360	2	2	13
ND	71	0	0	0
NE	459	0	0	2
NH	138	1	1	3

<b>2.22.4.4</b>	<b>Forecasting Data on a per-state basis</b>			
<b>State</b>	<b>Quantity of Rate Center Pools</b>	<b>Quantity of NXXs Applied for by SPs for Pool Replenishment</b>	<b>Quantity of NXXs Assigned for Pool Replenishment</b>	<b>Quantity of Rate Centers with Less than a 6-month supply</b>
NJ	209	3	3	16
NM	67	1	0	9
NV	63	1	0	1
NY	749	7	7	25
OH	683	2	2	13
OK	309	0	0	1
OR	185	1	2	3
PA	776	5	5	55
PR	85	1	0	4
RI	25	1	1	1
SC	199	3	2	5
SD	75	0	0	0
TN	275	4	2	16
TX	839	1	1	15
UT	73	0	0	9
VA	321	4	4	16
VT	141	7	7	3
WA	239	0	0	7
WI	602	1	1	3
WV	166	0	0	7
WY	54	1	1	0

<b>2.22.4.6</b>	<b>Application Processing on a monthly basis</b>	<b>Jul 1 through Jul 31</b>
	Total applications (Part 3s) processed	6,499
	No. of applications (Part 3s) not processed in 7 calendar days	0
	No. of block assignments made	2,423
	No. of change requests to existing blocks	2,717
	No. of requests to cancel or withdraw	101
	No. of block disconnect requests	1,078
	No. of block requests denied	122
	No. of blocks reclaimed	1
	No. of block reservation requests	6