National Pooling Administration Monthly Pooling Metrics Report per Section 2.22.4

Reporting Period: September 1 through September 30, 2009

Requirements Section	Metric Description	Sep 1 through Sep 30
2.22.4.1	**Trouble Tickets/Outages**	2 old
	Quantity opened	0
	Quantity closed	0
	Quantity due to SP deficiency/misunderstanding	0
	Quantity opened due to PA deficiency	0
	Quantity opened by SPs related to system performance	0
	Quantity under corrective action older than 30 calendar days.	2 old
	Quantity due to user problem with accessing information due to web site	0
	Quantity due to user problem with accessing information due to pooling system	0
	Quantity due to user problem with accessing information due to contractor ISP	0
	Total quantity of trouble tickets opened and closed for the month.	0 Closed & 0 Opened in September
	Actual time open for each trouble ticket*	#1461 – 147 Days, 9 Hours & 38 Minutes #1465 – 46 Days, 7 Hours & 56 Minutes
	Average time open for all trouble tickets*	96 Days, 20 Hours & 56 Minutes
	Quantity of system outages Notifications	0

Requirements Section	Metric Description	Sep 1 through Sep 30
	to all participants and regulatory agencies	

NOTE: The same trouble ticket could appear in multiple months depending on when the trouble ticket was opened. If a trouble ticket is opened near the end of the month, it may not have had a chance to close and may appear in multiple months.

2.22.4.2	Change Order and PAS Notifications	Sep 1 through Sep 30
	Changes initiated or modified requiring functional impact analysis – numbering resource plans administrative directives	0
	Changes initiated or modified requiring functional impact analysis – assignment guidelines	1
	Written notice of changes summarizing potential impact upon service and cost to be sent to contracting officer	0

2.22.4.3	Communications	Sep 1 through Sep 30
	Phone Calls Received	821
	Phone calls not returned by next business day	0
	General inquiries or questions made outside the normal business hours not returned by next business day	0

2.22.4.4	Forecasting Data on a per-state basis			
State	Quantity of Rate Center Pools	Quantity of NXXs Applied for by SPs for Pool Replenishment	Quantity of NXXs Assigned for Pool Replenishment	Quantity of Rate Centers with Less than a 6-month supply
AK	42	0	0	1
AL	257	1	2	9
AR	197	0	0	2
AZ	77	1	7	3
CA	713	3	10	45
CO	165	1	6	7
CT	89	4	0	11
DC	1	0	0	1
DE	30	0	0	0
FL	242	5	6	45
GA	209	1	6	11
HI	6	0	0	1
IA	549	1	1	4
ID	146	0	1	0
IL	752	5	2	48
IN	471	1	0	25
KS	297	1	0	1
KY	345	0	0	1
LA	207	2	2	2
MA	264	1	2	17
MD	165	0	3	4
ME	210	0	0	7
MI	567	5	6	29
MN	239	3	0	7
MO	721	0	0	11
MS	194	0	0	6
MT	120	0	0	0
NC	362	2	5	16
ND	71	2	0	0
NE	459	5	0	1
NH	138	0	0	3
NJ	209	1	0	11
NM	67	0	1	10
NV	63	0	0	1
NY	747	11	6	23
OH	684	1	8	13
OK	310	0	1	1
OR	186	4	1	1
PA	776	3	5	43

2.22.4.4	Forecasting Data on a per-state basis			
State	Quantity of Rate Center Pools	Quantity of NXXs Applied for by SPs for Pool Replenishment	Quantity of NXXs Assigned for Pool Replenishment	Quantity of Rate Centers with Less than a 6-month supply
PR	85	1	0	3
RI	25	0	0	1
SC	202	2	1	11
SD	75	0	0	0
TN	275	5	1	17
TX	847	3	6	15
UT	73	4	0	9
VA	321	6	2	15
VT	141	0	0	3
WA	239	2	0	7
WI	602	1	0	3
WV	166	0	0	7
WY	54	0	0	0

2.22.4.6	Application Processing on a monthly basis	Sep 1 through Sep 30
	Total applications (Part 3s) processed	6,319
	No. of applications (Part 3s) not processed in 7 calendar days	0
	No. of block assignments made	3,485
	No. of change requests to existing blocks	1,213
	No. of requests to cancel or withdraw	136
	No. of block disconnect requests	1,215
	No. of block requests denied	193
	No. of blocks reclaimed	3
	No. of block reservation requests	16