

National Pooling Administration Contract #CON07000005 Change Order Proposal #10

(User-Proposed Enhancements to PAS)

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Table of Contents

1	Introduction	3
2	Users' Proposed Enhancements	3
	The Proposed Solution	
	Assumptions and Risks	
5	Cost	4
6	Conclusion	4

1 Introduction

1.1 Purpose and Scope

In accordance with Neustar's National Pooling Administration contract¹ and our constant effort to provide the best support and value to both the FCC and the telecommunications industry, Neustar, as the National Pooling Administrator (PA), hereby submits this change order proposal to the Federal Communications Commission (FCC) for approval. This change order complies with the contractual requirements set forth in Clause C.1 of the *Contract for Pooling Administration Services for the Federal Communications Commission*, effective August 15, 2007.

2 Users' Proposed Enhancements

In the 2009 NANC Survey, service provider users requested that two new enhancements be added to PAS:

- 1. Modify PAS to allow the SP/SPC users to submit a single modification request for multiple blocks from one code.
- 2. Modify PAS to allow for the SP/SPC users to submit a single block transfer request (inter OCN) for multiple blocks from one code.

3 The Proposed Solution

The National Pooling Administrator has reviewed the users' requests from both their operational and technical perspectives. As a result of our assessment, we developed the following proposed solution to address the changes that the users recommended, in a cost-effective and efficient manner. The solution applies to both block modifications and block transfer requests.

A new tool will be added to the users work item screen in PAS to allow a user to request that a modification be made to multiple blocks within one code. The new tool in PAS will allow the user to enter the NPA-NXX and select the blocks to be modified and the type of modification.

The following modifications may be made using this process: Switch, Intra OCN, Inter OCN (block transfer), and Part 1B. An effective date change **cannot** be used with this process. Users may only use this process if they are requesting the same type of change to all the blocks identified, e.g. if the user is requesting a change to the switch, the new switch will apply to the blocks requested to be modified. A user does not have to be the code holder to request changes to multiple blocks within the code; however he or she must be the block holder, with the exception of an Inter OCN change (block transfer). When requesting an Inter OCN change (block transfer),

¹ FCC Contract Number CON07000005

the user cannot be the existing block holder. The same validations will apply as they do today in PAS for a block modification.

Once the modification request is submitted, PAS will create a Part 1A and Part 1B (only if the Part 1B was selected as a type of change) for each requested block modification along with a unique tracking number for each affected block. For each block modification processed by the PA, the user will receive a Part 3.

4 Assumptions and Risks

Part of the Pooling Administrator's assessment of this change order is to identify the associated assumptions and consider the risks that can have an impact on our operations.

This change order affects only the system, and would have no impact on our day-to-day operations.

5 Cost

In developing this proposal, we considered the costs associated with implementing the proposed solution, including the resources required to complete discrete milestones on a timeline for implementation. The timeline includes preparation, development, testing, proper documentation updates, monitoring, and execution of the solution.

The cost of modifying the system to conform to the changes to the TBPAG will be \$.

6 Conclusion

This change order proposal presents a viable solution that addresses the suggestions made by users of PAS and is consistent with the terms of our contract. We respectfully request that the FCC review and approve this change order.