

National Pooling Administration Monthly Pooling and p-ANI Metrics Report  
per FCC13C0007 Attachment A  
Sections 2.22.4.1 through 2.22.4.6

**Reporting Period: January 1 through January 31, 2014**

Requirements Section	Metric Description	Jan 1 through Jan 31
2.22.4.1	<b>Trouble Tickets/Outages</b>	<b>2</b>
	<b>Quantity Filed - Opened</b>	<b>2</b>
	<ul style="list-style-type: none"> <li>Quantity opened due to PAS deficiency</li> </ul>	<b>2</b>
	<ul style="list-style-type: none"> <li>Quantity opened due to website deficiency</li> </ul>	
	<ul style="list-style-type: none"> <li>Quantity opened due to facsimile deficiency</li> </ul>	
	<ul style="list-style-type: none"> <li>Quantity opened due to voicemail deficiency</li> </ul>	
	<ul style="list-style-type: none"> <li>Quantity opened due to email deficiency</li> </ul>	
	<ul style="list-style-type: none"> <li>Quantity opened due to contractor ISP deficiency</li> </ul>	
	<b>Quantity under corrective action older than 30 calendar days.</b>	<b>0</b>
	<b>Quantity Resolved - Closed Including total quantity of trouble tickets opened and closed for the month, with both the actual open time for each ticket and the average open time for all tickets.</b>	<b>2</b>
	<ul style="list-style-type: none"> <li>Total quantity of trouble tickets opened for the month.</li> </ul>	<b>2</b>
	<ul style="list-style-type: none"> <li>Total quantity of trouble tickets closed for the month.</li> </ul>	<b>2</b>
	<ul style="list-style-type: none"> <li>Actual time open for each trouble ticket*</li> </ul>	#1492 – 0 Days, 7 Hours & 34 Minutes  #1493 – 0 Days, 6 Hours & 42 Minutes

Requirements Section	Metric Description	Jan 1 through Jan 31
	<ul style="list-style-type: none"> <li>Average time open for all trouble tickets*</li> </ul>	0 Days, 7 Hours & 8 Minutes
	<b>Quantity of system outages Notifications to all participants and regulatory agencies</b>	

**NOTE:** The same trouble ticket could appear in multiple months depending on when the trouble ticket was opened. If a trouble ticket is opened near the end of the month, it may not have had a chance to close and may appear in multiple months.

2.22.4.2	Change Order and PAS Notifications	Jan 1 through Jan 31
	Changes initiated or modified requiring functional impact analysis – numbering resource plans administrative directives	0
	Changes initiated or modified requiring functional impact analysis – assignment guidelines	0
	Changes initiated or modified requiring functional impact analysis – other	0
	Written notice of changes summarizing potential impact upon service and cost to be sent to contracting officer	0

\*Resubmission of Change Order 21.

2.22.4.3	Communications	Jan 1 through Jan 31
	Phone Calls Received	298
	Phone calls not returned by next business day	0
	General inquiries or questions made outside the normal business hours not returned by next business day	0

2.22.4.4	Forecasting Data on a per-state basis			
State	Quantity of Rate Center Pools	Quantity of NXXs Applied for by SPs for Pool Replenishment	Quantity of NXXs Assigned for Pool Replenishment	Quantity of Rate Centers with Less than a 6-month supply
AK	260	0	0	0
AL	274	1	1	14
AR	220	1	3	2
AZ	90	5	1	6
CA	713	27	12	184
CO	165	2	2	29
CT	89	0	0	12
DC	1	1	1	1
DE	30	0	0	1
FL	270	6	4	43
GA	300	5	5	24
HI	6	1	1	1
IA	567	0	0	3
ID	145	1	0	4
IL	837	5	4	33
IN	518	2	2	23
KS	398	1	0	23
KY	346	0	0	1
LA	222	5	2	9
MA	264	1	1	32
MD	165	1	1	10
ME	236	0	0	2
MI	619	0	0	47
MN	334	0	0	13
MO	721	5	3	20
MS	231	1	0	4
MT	260	0	0	4
NC	405	4	4	19
ND	95	0	0	2
NE	451	5	0	26
NH	149	0	0	3
NJ	209	0	1	39
NM	76	1	0	9
NV	66	2	2	3
NY	747	8	7	72
OH	707	7	3	47
OK	316	2	0	8
OR	197	8	8	17
PA	776	8	3	32
PR	84	0	0	3
RI	25	0	0	0
SC	224	2	2	8
SD	99	1	1	2

<b>2.22.4.4</b>		<b>Forecasting Data on a per-state basis</b>		
<b>State</b>	<b>Quantity of Rate Center Pools</b>	<b>Quantity of NXXs Applied for by SPs for Pool Replenishment</b>	<b>Quantity of NXXs Assigned for Pool Replenishment</b>	<b>Quantity of Rate Centers with Less than a 6-month supply</b>
TN	292	6	5	18
TX	929	40	30	78
UT	82	0	0	7
VA	369	6	4	27
VT	141	0	0	3
WA	228	4	4	19
WI	602	0	0	13
WV	222	17	14	1
WY	54	0	0	3

<b>2.22.4.6</b>	<b>Application Processing on a monthly basis PA</b>	<b>Jan 1 through Jan 31</b>
	Total applications (Part 3s) processed	8,069
	No. of applications (Part 3s) not processed in 7 calendar days	0
	No. of block assignments made	2,985
	No. of change requests to existing blocks	2,683
	No. of requests to cancel or withdraw	222
	No. of block disconnect requests	2,117
	No. of block requests denied	219
	No. of blocks reclaimed	0
	No. of block reservation requests	6

<b>2.22.4.6</b>	<b>Application Processing on a monthly basis RNA</b>	<b>Jan 1 through Jan 31</b>
	Total Applications Processed (Part 3s Issued)	1,962
	# of applications not processed in 5 business days	0
	# of new p-ANI range assignments made	843
	# of modifications to existing p-ANIs	6
	# of p-ANI returns	1,109
	# of requests to cancel p-ANI return	0
	# of requests denied	0
	# of requests suspended	0
	# of requests withdrawn	4