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National Pooling Administration Monthly Pooling and p-ANI Metrics Report
per FCC13C0007 Attachment A
Sections 2.22.4.1 through 2.22.4.6

Reporting Period: March 1 through March 31, 2014

Requirements Section	Metric Description	Mar 1 through Mar 31
2.22.4.1	**Trouble Tickets/Outages**	**0**
	Quantity Filed - Opened	**0**
	• Quantity opened due to PAS deficiency	0
	• Quantity opened due to website deficiency	0
	• Quantity opened due to facsimile deficiency	0
	• Quantity opened due to voicemail deficiency	0
	• Quantity opened due to email deficiency	0
	• Quantity opened due to contractor ISP deficiency	0
	Quantity under corrective action older than 30 calendar days.	**0**
	Quantity Resolved - Closed **Including total quantity of trouble tickets opened and closed for the month, with both the actual open time for each ticket and the average open time for all tickets.**	0
	• Total quantity of trouble tickets opened for the month.	0
	• Total quantity of trouble tickets closed for the month.	0
	• Actual time open for each trouble ticket*	
	• Average time open for all trouble tickets*	
	Quantity of system outages Notifications to all participants and regulatory agencies	

NOTE: The same trouble ticket could appear in multiple months depending on when the trouble ticket was opened. If a trouble ticket is opened near the end of the month, it may not have had a chance to close and may appear in multiple months.

2.22.4.2	Change Order and PAS Notifications	Mar 1 through Mar 31
	Changes initiated or modified requiring functional impact analysis – numbering resource plans administrative directives	0
	Changes initiated or modified requiring functional impact analysis – assignment guidelines	0
	Changes initiated or modified requiring functional impact analysis – other	0
	Written notice of changes summarizing potential impact upon service and cost to be sent to contracting officer	0

*Resubmission of Change Order 21.

2.22.4.3	Communications	Mar 1 through Mar 31
	Phone Calls Received	225
	Phone calls not returned by next business day	0
	General inquiries or questions made outside the normal business hours not returned by next business day	0

State	Forecasting Data on a per-state basis			
	Quantity of Rate Center Pools	Quantity of NXXs Applied for by SPs for Pool Replenishment	Quantity of NXXs Assigned for Pool Replenishment	Quantity of Rate Centers with Less than a 6-month supply
AK	260	0	0	1
AL	274	4	4	11
AR	220	2	1	15
AZ	90	5	6	5
CA	714	36	35	148
CO	165	7	7	29

	Forecasting Data on a per-state basis			
State	**Quantity of Rate Center Pools**	**Quantity of NXXs Applied for by SPs for Pool Replenishment**	**Quantity of NXXs Assigned for Pool Replenishment**	**Quantity of Rate Centers with Less than a 6-month supply**
CT	89	3	1	15
DC	1	2	1	1
DE	30	2	0	3
FL	270	15	15	35
GA	300	4	3	18
HI	6	3	2	2
IA	567	0	0	8
ID	145	0	0	6
IL	837	14	13	26
IN	518	1	6	22
KS	433	2	2	39
KY	346	0	1	4
LA	222	1	2	12
MA	264	6	5	22
MD	165	1	0	9
ME	236	0	0	1
MI	619	6	6	57
MN	340	7	7	18
MO	721	12	13	30
MS	231	1	1	1
MT	260	0	0	4
NC	405	12	9	15
ND	95	0	0	2
NE	451	3	3	24
NH	149	0	0	1
NJ	209	8	4	26
NM	76	0	0	9
NV	66	1	1	2
NY	747	7	11	75
OH	707	15	20	39
OK	316	0	1	6
OR	205	2	0	21
PA	776	7	2	22
PR	84	0	3	4
RI	25	0	0	0
SC	224	4	4	12
SD	100	0	0	2
TN	292	5	8	13
TX	929	17	14	122
UT	82	3	1	7
VA	369	1	2	26
VT	141	0	1	2
WA	228	4	5	15

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	Forecasting Data on a per-state basis			
State	Quantity of Rate Center Pools	Quantity of NXXs Applied for by SPs for Pool Replenishment	Quantity of NXXs Assigned for Pool Replenishment	Quantity of Rate Centers with Less than a 6-month supply
WI	602	2	2	13
WV	222	2	2	0
WY	54	0	0	3

2.22.4.6	Application Processing on a monthly basis PA	Mar 1 through Mar 31
Total applications (Part 3s) processed		9,422
No. of applications (Part 3s) not processed in 7 calendar days		0
No. of block assignments made		5,147
No. of change requests to existing blocks		2,198
No. of requests to cancel or withdraw		68
No. of block disconnect requests		1,640
No. of block requests denied		179
No. of blocks reclaimed		4
No. of block reservation requests		6

2.22.4.6	Application Processing on a monthly basis RNA	Mar 1 through Mar 31
Total Applications Processed (Part 3s Issued)		11,589
# of applications not processed in 5 business days		2
# of new p-ANI range assignments made		146
# of modifications to existing p-ANIs		9,353
# of p-ANI returns		2,087
# of requests to cancel p-ANI return		2
# of requests denied		0
# of requests suspended		0
# of requests withdrawn		1