

## National Pooling Administration Monthly Pooling and p-ANI Metrics Report per FCC13C0007 Attachment A Sections 2.22.4.1 through 2.22.4.6

## Reporting Period: April 1 through April 30, 2014

Requirements Section	Metric Description	Apr 1 through Apr 30	
2.22.4.1	1 Trouble Tickets/Outages		
	Quantity Filed - Opened	0	
	<ul> <li>Quantity opened due to PAS deficiency</li> </ul>	0	
	Quantity opened due to website deficiency	0	
	<ul> <li>Quantity opened due to facsimile deficiency</li> </ul>	0	
	<ul> <li>Quantity opened due to voicemail deficiency</li> </ul>	0	
	<ul> <li>Quantity opened due to email deficiency</li> </ul>	0	
	<ul> <li>Quantity opened due to contractor</li> <li>ISP deficiency</li> </ul>	0	
	Quantity under corrective action older than 30 calendar days.	0	
	Quantity Resolved - Closed Including total quantity of trouble tickets opened and closed for the month, with both the actual open time for each ticket and the average open time for all tickets.	0	
	<ul> <li>Total quantity of trouble tickets opened for the month.</li> </ul>	0	
	Total quantity of trouble tickets closed for the month.	0	
	Actual time open for each trouble ticket*		
	<ul> <li>Average time open for all trouble tickets*</li> </ul>		
	Quantity of system outages Notifications to all participants and regulatory agencies		



**NOTE:** The same trouble ticket could appear in multiple months depending on when the trouble ticket was opened. If a trouble ticket is opened near the end of the month, it may not have had a chance to close and may appear in multiple months.

2.22.4.2	Change Order and PAS Notifications	Apr 1 through Apr 30
	Changes initiated or modified requiring functional impact analysis – numbering resource plans administrative directives	0
	Changes initiated or modified requiring functional impact analysis – assignment guidelines	0
	Changes initiated or modified requiring functional impact analysis – other	0
	Written notice of changes summarizing potential impact upon service and cost to be sent to contracting officer	0

<sup>\*</sup>Resubmission of Change Order 21.

2.22.4.3	Communications	Apr 1 through Apr 30
	Phone Calls Received	255
	Phone calls not returned by next business day	0
	General inquiries or questions made outside the normal business hours not returned by next business day	0

	Forecasting Data on a per-state basis			
	Quantity of Rate Center	Quantity of NXXs Applied for by SPs for Pool	Quantity of NXXs Assigned for Pool	Quantity of Rate Centers with Less than a 6-month
State	Pools	Replenishment	Replenishment	supply
AK	260	0	0	1
AL	274	0	0	12
AR	220	2	3	14
AZ	90	5	7	5
CA	714	41	38	168
СО	165	4	3	36
СТ	89	3	3	13



	Forecasting Data on a per-state basis			
St. t.	Quantity of Rate Center Pools	Quantity of NXXs Applied for by SPs for Pool	Quantity of NXXs Assigned for Pool	Quantity of Rate Centers with Less than a 6-month
State		Replenishment	Replenishment	supply
DC DE	<u>1</u> 30	2 2	3	<u> </u>
+	270			
FL		23	35	43
GA	300	10	10	22
HI	6	1	1	2
IA	567	0	0	8
ID	145	0	0	8
IL	837	8	5	38
IN	518	4	3	31
KS	433	3	7	43
KY	346	2	1	4
LA	222	4	2	13
MA	264	10	9	27
MD	165	1	1	10
ME	236	1	0	3
MI	619	10	10	67
MN	340	2	0	24
МО	721	11	10	40
MS	231	1	1	3
MT	260	0	0	5
NC	405	5	6	18
ND	95	0	0	2
NE	451	10	6	26
NH	149	0	0	3
NJ	209	4	6	31
NM	76	0	0	10
NV	66	1	1	2
NY	747	17	16	88
ОН	707	18	16	61
OK	316	2	1	6
OR	205	6	6	17
PA	776	1	6	20
PR	84	0	0	4
RI	25	0	0	0
SC	224	0	0	13
SD	100	0	0	5
TN	293	2	3	13
TX	938	27	24	154
UT	82	4	6	6
VA	369	5	4	26
VT	141	0	0	1
WA	228	1	2	15
WI	602	1	1	16



	Forecasting Data on a per-state basis			
	Quantity of Rate Center	Quantity of NXXs Applied for by SPs for Pool	Quantity of NXXs Assigned for Pool	Quantity of Rate Centers with Less than a 6-month
State	Pools	Replenishment	Replenishment	supply
WV	222	0	1	0
WY	54	0	0	4

2.22.4.6	Application Processing on a monthly basis PA	Apr 1 through Apr 30
Total applic	cations (Part 3s) processed	17,601
No. of applications (Part 3s) not processed in 7 calendar days		
No. of bloc	5,314	
No. of chan	9,409	
No. of requ	217	
No. of bloc	2,306	
No. of bloc	245	
No. of bloc	6	
No. of bloc	16	

2.22.4.6	Application Processing on a monthly basis RNA	Apr 1 through Apr 30
Total Appli	cations Processed (Part 3s Issued)	1,452
# of applica	0	
# of new p-	221	
# of modifications to existing p-ANIs		2
# of p-ANI returns		1,220
# of requests to cancel p-ANI return		0
# of requests denied		0
# of reques	0	
# of reques	9	