

National Pooling Administration Monthly Pooling and p-ANI Metrics Report  
per FCC13C0007 Attachment A  
Sections 2.22.4.1 through 2.22.4.6

**Reporting Period: May 1 through May 31, 2014**

Requirements Section	Metric Description	May 1 through May 31
<b>2.22.4.1</b>	<b>Trouble Tickets/Outages</b>	<b>2</b>
	<b>Quantity Filed - Opened</b>	<b>2</b>
	<ul style="list-style-type: none"> <li>Quantity opened due to PAS deficiency</li> </ul>	2
	<ul style="list-style-type: none"> <li>Quantity opened due to website deficiency</li> </ul>	0
	<ul style="list-style-type: none"> <li>Quantity opened due to facsimile deficiency</li> </ul>	0
	<ul style="list-style-type: none"> <li>Quantity opened due to voicemail deficiency</li> </ul>	0
	<ul style="list-style-type: none"> <li>Quantity opened due to email deficiency</li> </ul>	0
	<ul style="list-style-type: none"> <li>Quantity opened due to contractor ISP deficiency</li> </ul>	0
	<b>Quantity under corrective action older than 30 calendar days.</b>	<b>0</b>
	<b>Quantity Resolved - Closed Including total quantity of trouble tickets opened and closed for the month, with both the actual open time for each ticket and the average open time for all tickets.</b>	<b>2</b>
	<ul style="list-style-type: none"> <li>Total quantity of trouble tickets opened for the month.</li> </ul>	<b>2</b>
	<ul style="list-style-type: none"> <li>Total quantity of trouble tickets closed for the month.</li> </ul>	<b>2</b>
	<ul style="list-style-type: none"> <li>Actual time open for each trouble ticket*</li> </ul>	#1495 – 29 Minutes.  #1496 – 3 Hours 2 Minutes.
	<ul style="list-style-type: none"> <li>Average time open for all trouble tickets*</li> </ul>	3 Hours 31 Minutes

Requirements Section	Metric Description	May 1 through May 31
	Quantity of system outages Notifications to all participants and regulatory agencies	

**NOTE:** The same trouble ticket could appear in multiple months depending on when the trouble ticket was opened. If a trouble ticket is opened near the end of the month, it may not have had a chance to close and may appear in multiple months.

2.22.4.2	Change Order and PAS Notifications	May 1 through May 31
	Changes initiated or modified requiring functional impact analysis – numbering resource plans administrative directives	0
	Changes initiated or modified requiring functional impact analysis – assignment guidelines	0
	Changes initiated or modified requiring functional impact analysis – other	0
	Written notice of changes summarizing potential impact upon service and cost to be sent to contracting officer	0

\*Resubmission of Change Order 21.

2.22.4.3	Communications	May 1 through May 31
	Phone Calls Received	218
	Phone calls not returned by next business day	0
	General inquiries or questions made outside the normal business hours not returned by next business day	0

Forecasting Data on a per-state basis				
State	Quantity of Rate Center Pools	Quantity of NXXs Applied for by SPs for Pool Replenishment	Quantity of NXXs Assigned for Pool Replenishment	Quantity of Rate Centers with Less than a 6-month supply
AK	260	0	0	0
AL	274	0	0	2
AR	221	0	0	13
AZ	90	5	2	5
CA	714	21	18	101
CO	165	7	8	29
CT	89	3	4	9
DC	1	0	0	1
DE	30	2	2	2
FL	270	13	9	28
GA	300	7	8	14
HI	6	0	1	1
IA	567	2	1	7
ID	145	0	0	7
IL	839	5	9	19
IN	518	0	1	8
KS	433	0	0	25
KY	346	2	2	4
LA	222	4	3	7
MA	264	7	10	13
MD	165	1	1	4
ME	236	0	1	2
MI	619	14	8	43
MN	340	1	2	8
MO	721	8	4	16
MS	231	0	0	1
MT	260	0	0	2
NC	405	8	11	8
ND	95	1	0	2
NE	451	1	5	16
NH	149	0	0	0
NJ	209	5	3	12
NM	76	5	5	6
NV	66	0	0	2
NY	747	14	7	63
OH	707	18	23	14
OK	316	2	2	3
OR	205	0	0	15
PA	776	4	0	11
PR	84	0	0	4
RI	25	0	0	0
SC	224	3	3	8
SD	100	0	0	1

Forecasting Data on a per-state basis				
State	Quantity of Rate Center Pools	Quantity of NXXs Applied for by SPs for Pool Replenishment	Quantity of NXXs Assigned for Pool Replenishment	Quantity of Rate Centers with Less than a 6-month supply
TN	293	5	3	8
TX	939	15	17	79
UT	82	1	1	6
VA	369	2	1	12
VT	141	0	0	0
WA	223	0	1	19
WI	602	0	0	30
WV	222	0	0	0
WY	54	2	2	1

2.22.4.6	Application Processing on a monthly basis PA	May 1 through May 31
	Total applications (Part 3s) processed	8,977
	No. of applications (Part 3s) not processed in 7 calendar days	0
	No. of block assignments made	4,563
	No. of change requests to existing blocks	1,517
	No. of requests to cancel or withdraw	66
	No. of block disconnect requests	2,455
	No. of block requests denied	252
	No. of blocks reclaimed	7
	No. of block reservation requests	0

2.22.4.6	Application Processing on a monthly basis RNA	May 1 through May 31
	Total Applications Processed (Part 3s Issued)	887
	# of applications not processed in 5 business days	0
	# of new p-ANI range assignments made	219
	# of modifications to existing p-ANIs	7
	# of p-ANI returns	656
	# of requests to cancel p-ANI return	2
	# of requests denied	0
	# of requests suspended	0
	# of requests withdrawn	3