

National Pooling Administration Monthly Pooling and p-ANI Metrics Report per FCC13C0007 Attachment A Sections 2.22.4.1 through 2.22.4.6

Reporting Period: December 1 through December 31, 2014

Requirements Section	Metric Description	Dec 1 through Dec 31
2.22.4.1	Trouble Tickets/Outages	1
	Quantity Filed - Opened	1
	 Quantity opened due to PAS deficiency 	1
	Quantity opened due to website deficiency	0
	Quantity opened due to facsimile deficiency	0
	 Quantity opened due to voicemail deficiency 	0
	 Quantity opened due to email deficiency 	0
	 Quantity opened due to contractor ISP deficiency 	0
	Quantity under corrective action older than 30 calendar days.	0
	Quantity Resolved - Closed Including total quantity of trouble tickets opened and closed for the month, with both the actual open time for each ticket and the average open time for all tickets.	1
	Total quantity of trouble tickets opened for the month.	1
	 Total quantity of trouble tickets closed for the month. 	1
	Actual time open for each trouble ticket*	#1498 – 0 Days, 0 Hours, 29 Minutes.
	Average time open for all trouble tickets*	#1498 – 0 Days, 0 Hours, 29 Minutes.
	Quantity of system outages Notifications to	0



Requirements	Metric Description	Dec 1
Section		through
		Dec 31
	all participants and regulatory agencies	

NOTE: The same trouble ticket could appear in multiple months depending on when the trouble ticket was opened. If a trouble ticket is opened near the end of the month, it may not have had a chance to close and may appear in multiple months.

2.22.4.2	Change Order and PAS Notifications	Dec 1 through Dec 31
	Changes initiated or modified requiring	0
	functional impact analysis – numbering resource	
	plans administrative directives	
	Changes initiated or modified requiring	0
	functional impact analysis – assignment	
	guidelines	
	Changes initiated or modified requiring	0
	functional impact analysis – other	
	Written notice of changes summarizing	0
	potential impact upon service and cost to be	
	sent to contracting officer	

^{*}Resubmission of Change Order 21.

2.22.4.3	Communications	Dec 1 through Dec 31
	Phone Calls Received	156
	Phone calls not returned by next business day	0
	General inquiries or questions made outside the normal business hours not returned by next business day	0

	Forecasting Data on a per-state basis			
State	Quantity of Rate Center Pools	Quantity of NXXs Applied for by SPs for Pool Replenishment	Quantity of NXXs Assigned for Pool Replenishment	Quantity of Rate Centers with Less than a 6-month supply
AK	260	0	0	1
AL	274	3	3	13
AR	288	2	1	4
AZ	91	7	3	9



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	Forecasting Data on a per-state basis			
	Quantity of Rate Center	Quantity of NXXs Applied for by SPs for Pool	Quantity of NXXs Assigned for Pool	Quantity of Rate Centers with Less than a 6-month
State	Pools	Replenishment	Replenishment	supply
VT	141	0	0	0
WA	223	1	2	31
WI	602	1	3	4
WV	222	1	1	1
WY	58	1	1	22

2.22.4.6	Application Processing on a monthly basis PA	Dec 1 through Dec 31
Total applic	cations (Part 3s) processed	10,601
No. of appl days	0	
No. of bloc	4,751	
No. of char	3,820	
No. of requ	75	
No. of bloc	1,590	
No. of bloc	116	
No. of bloc	0	
No. of bloc	5	

2.22.4.6	Application Processing on a monthly basis RNA	Dec 1 through Dec 31	
Total Appli	Total Applications Processed (Part 3s Issued)		
# of applica	0		
# of new p-	129		
# of modifi	17		
# of p-ANI i	932		
# of reques	0		
# of reques	0		
# of reques	0		
# of reques	3		