



Neustar National Thousands-Block Pooling

FCC CONTRACT NO. FCC13C0007

POOLING ADMINISTRATION SYSTEM (PAS) PERFORMANCE REPORT

PERIOD OF PERFORMANCE: January 1 through January 31, 2014

Percent of <i>Scheduled</i> Time PAS was available this month:	99.87
Hours and Minutes of Possible PAS Availability:	744 hours
Hours and Minutes of Actual PAS Availability:	743 hours 4 minutes
Hours and Minutes of PAS Unavailability:	56 minutes
Number of Instances of PAS Unavailability:	1
Hours and Minutes of Scheduled Downtime:	0
Hours and Minutes of Unscheduled Downtime:	56
Percent of Time PAS was available in last 12 months:	99.98

NOTE: An unexpected firewall failure at 6:29 am Eastern Time on January 29, 2013, caused 56 minutes of unscheduled PAS unavailability before failover to the Charlotte location was completed. There were no customer reports of inability to reach PAS during this time.