



**Neustar National Thousands-Block Pooling**

**FCC CONTRACT NO. FCC13C0007**

**POOLING ADMINISTRATION SYSTEM (PAS) PERFORMANCE REPORT**

**PERIOD OF PERFORMANCE: May 1 through May 31, 2014**

<b>Percent of <i>Scheduled</i> Time PAS was available this month:</b>	<b>100</b>
<b>Hours and Minutes of Possible PAS Availability:</b>	<b>744 hours</b>
<b>Hours and Minutes of Actual PAS Availability:</b>	<b>743 hrs. 22 min.</b>
<b>Hours and Minutes of PAS Unavailability:</b>	<b>38 min.</b>
<b>Number of Instances of PAS Unavailability:</b>	<b>1</b>
<b>Hours and Minutes of Scheduled Downtime:</b>	<b>0</b>
<b>Hours and Minutes of Unscheduled Downtime:</b>	<b>38 Min.</b>
<b>Percent of Time PAS was available in last 12 months:</b>	<b>99.98</b>

**NOTE:**

- 1) Maintenance was performed on PAS on Friday, May 16. While we requested and were approved for 3 hours of scheduled downtime, there was no unavailability for this maintenance activity.
- 2) An unexpected server disruption at 6:26 pm Eastern Time on May 19, 2014, caused 38 minutes of unscheduled PAS unavailability before the unplanned failover to the Charlotte location was completed. There were 2 customer reports of inability to reach PAS during this time.