

## National Pooling Administration Monthly Pooling and p-ANI Metrics Report per FCC13C0007 Attachment A Sections 2.22.4.1 through 2.22.4.6

## **Reporting Period: February 1 through February 28, 2015**

| Requirements<br>Section | Metric Description  | Feb 1 through<br>Feb 28  |
|-------------------------|---|--|
| 2.22.4.1                | Trouble Tickets/Outages   | 6  |
|                         | Quantity Filed - Opened   | 4  |
|                         | <ul> <li>Quantity opened due to PAS deficiency</li> </ul>   | 4  |
|                         | Quantity opened due to website deficiency   | 0  |
|                         | <ul> <li>Quantity opened due to facsimile<br/>deficiency</li> </ul>   | 0  |
|                         | <ul> <li>Quantity opened due to voicemail deficiency</li> </ul>   | 0  |
|                         | <ul> <li>Quantity opened due to email deficiency</li> </ul>   | 0  |
|                         | <ul> <li>Quantity opened due to contractor</li> <li>ISP deficiency</li> </ul>   | 0  |
|                         | Quantity under corrective action older than 30 calendar days.   | 0  |
|                         | Quantity Resolved - Closed Including total quantity of trouble tickets opened and closed for the month, with both the actual open time for each ticket and the average open time for all tickets. | 3  |
|                         | Total quantity of trouble tickets opened for the month.   | 4  |
|                         | <ul> <li>Total quantity of trouble tickets<br/>closed for the month.</li> </ul>   | 3  |
|                         | Actual time open for each trouble ticket*   | #1515 - 7 Days, 7 Hours & 06 Minutes, #1516 - 16 Days, 4 Hours & 30 Minutes, #1517 - 9 Days, 13 Hours & 0 Minutes, |



| Requirements<br>Section | Metric Description   | Feb 1 through<br>Feb 28  |
|-------------------------|--|--|
|                         |  | #1518 - 18 Days, 3 Hours & 26 Minutes, #1519 - 23 Days, 18 Hours & 22 Minutes, #1520 - 17 Days, 17 Hours & 24 Minutes, |
|                         | <ul> <li>Average time open for all trouble<br/>tickets*</li> </ul>                   | 15 Days, 10 Hours<br>& 38 Minutes.   |
|                         | Quantity of system outages Notifications to all participants and regulatory agencies | 0  |

**NOTE:** The same trouble ticket could appear in multiple months depending on when the trouble ticket was opened. If a trouble ticket is opened near the end of the month, it may not have had a chance to close and may appear in multiple months.

| 2.22.4.2 | Change Order and PAS Notifications              | Feb 1<br>through<br>Feb 28 |
|----------|---|----------------------------|
|          | Changes initiated or modified requiring         | 0                          |
|          | functional impact analysis – numbering resource |                            |
|          | plans administrative directives                 |                            |
|          | Changes initiated or modified requiring         | 0                          |
|          | functional impact analysis – assignment         |                            |
|          | guidelines                                      |                            |
|          | Changes initiated or modified requiring         | 0                          |
|          | functional impact analysis – other              |                            |
|          | Written notice of changes summarizing           | 0                          |
|          | potential impact upon service and cost to be    |                            |
|          | sent to contracting officer                     |                            |

<sup>\*</sup>Resubmission of Change Order 21.

| 2.22.4.3 | Communications       | Feb 1<br>through<br>Feb 28 |
|----------|----------------------|----------------------------|
|          | Phone Calls Received | 185                        |



| Phone calls not returned by next business day   | 0 |
|---|---|
| General inquiries or questions made outside the | 0 |
| normal business hours not returned by next      |   |
| business day                                    |   |

|       | Forecasting Data on a per-state basis |  |  |   |
|-------|---------------------------------------|--|--|---|
| State | Quantity of<br>Rate Center<br>Pools   | Quantity of<br>NXXs Applied<br>for by SPs for<br>Pool<br>Replenishment | Quantity of NXXs<br>Assigned for Pool<br>Replenishment | Quantity of Rate<br>Centers with Less<br>than a 6-month<br>supply |
| AK    | 260                                   | 0  | 0  | 0   |
| AL    | 275                                   | 4  | 2  | 4   |
| AR    | 297                                   | 1  | 6  | 7   |
| AZ    | 91                                    | 9  | 8  | 11  |
| CA    | 715                                   | 63   | 27   | 150   |
| СО    | 165                                   | 2  | 4  | 36  |
| СТ    | 89                                    | 2  | 3  | 10  |
| DC    | 1                                     | 0  | 0  | 1   |
| DE    | 30                                    | 1  | 1  | 2   |
| FL    | 270                                   | 14   | 8  | 36  |
| GA    | 300                                   | 3  | 1  | 12  |
| HI    | 6                                     | 0  | 1  | 2   |
| IA    | 562                                   | 1  | 2  | 9   |
| ID    | 145                                   | 1  | 1  | 10  |
| IL    | 859                                   | 16   | 15   | 29  |
| IN    | 519                                   | 3  | 6  | 17  |
| KS    | 440                                   | 6  | 3  | 26  |
| KY    | 346                                   | 5  | 6  | 3   |
| LA    | 268                                   | 4  | 3  | 3   |
| MA    | 264                                   | 3  | 4  | 29  |
| MD    | 165                                   | 6  | 5  | 19  |
| ME    | 236                                   | 0  | 0  | 5   |
| MI    | 619                                   | 5  | 7  | 71  |
| MN    | 402                                   | 3  | 3  | 19  |
| МО    | 721                                   | 12   | 10   | 33  |
| MS    | 231                                   | 0  | 0  | 1   |
| MT    | 260                                   | 0  | 0  | 4   |
| NC    | 405                                   | 9  | 1  | 16  |
| ND    | 95                                    | 1  | 0  | 6   |
| NE    | 451                                   | 10   | 6  | 9   |
| NH    | 149                                   | 0  | 0  | 4   |
| NJ    | 209                                   | 8  | 9  | 21  |
| NM    | 79                                    | 2  | 3  | 20  |
| NV    | 68                                    | 6  | 8  | 2   |
| NY    | 747                                   | 25   | 19   | 50  |
| ОН    | 708                                   | 4  | 6  | 46  |
| ОК    | 319                                   | 5  | 1  | 7   |



|       | Forecasting Data on a per-state basis |  |  |   |
|-------|---------------------------------------|--|--|---|
| State | Quantity of<br>Rate Center<br>Pools   | Quantity of<br>NXXs Applied<br>for by SPs for<br>Pool<br>Replenishment | Quantity of NXXs Assigned for Pool Replenishment | Quantity of Rate<br>Centers with Less<br>than a 6-month<br>supply |
| OR    | 211                                   | 1  | 0  | 18  |
| PA    | 776                                   | 1  | 3  | 21  |
| PR    | 84                                    | 1  | 1  | 2   |
| RI    | 25                                    | 0  | 0  | 0   |
| SC    | 227                                   | 4  | 2  | 8   |
| SD    | 100                                   | 0  | 0  | 6   |
| TN    | 293                                   | 4  | 5  | 20  |
| TX    | 978                                   | 22   | 20   | 90  |
| UT    | 82                                    | 7  | 7  | 11  |
| VA    | 369                                   | 3  | 3  | 24  |
| VT    | 141                                   | 0  | 0  | 1   |
| WA    | 223                                   | 2  | 2  | 32  |
| WI    | 602                                   | 8  | 8  | 3   |
| WV    | 222                                   | 1  | 1  | 2   |
| WY    | 59                                    | 2  | 1  | 8   |

| 2.22.4.6                              | Application Processing on a monthly basis PA   | Feb 1<br>through<br>Feb 28 |
|---------------------------------------|--|----------------------------|
| Total applic                          | cations (Part 3s) processed                    | 15,628                     |
| No. of appl<br>days                   | ications (Part 3s) not processed in 7 calendar | 0                          |
| No. of bloc                           | 3,536  |                            |
| No. of chan                           | 9,693  |                            |
| No. of requests to cancel or withdraw |  | 79                         |
| No. of bloc                           | 1,881  |                            |
| No. of bloc                           | 201  |                            |
| No. of bloc                           | 0  |                            |
| No. of bloc                           | 3  |                            |

| 2.22.4.6   | Application Processing on a monthly basis RNA | Feb 1<br>through<br>Feb 28 |
|--|---|----------------------------|
| Total Applications Processed (Part 3s Issued)      |   | 225                        |
| # of applications not processed in 5 business days |   | 0                          |
| # of new p-ANI range assignments made              |   | 180                        |
| # of modifications to existing p-ANIs              |   | 2                          |
| # of p-ANI returns                                 |   | 38                         |



| # of requests to cancel p-ANI return | 3 |
|--------------------------------------|---|
| # of requests denied                 | 0 |
| # of requests suspended              | 0 |
| # of requests withdrawn              | 2 |