



**Neustar National Thousands-Block Pooling**

**FCC CONTRACT NO. FCC13C0007**

**POOLING ADMINISTRATION SYSTEM (PAS) PERFORMANCE REPORT**

**PERIOD OF PERFORMANCE: October 1 through October 31, 2015**

|   |                             |
|---|-----------------------------|
| <b>Percent of <i>Scheduled</i> Time PAS was available this month:</b> | <b>100</b>                  |
| <b>Hours and Minutes of Possible PAS Availability:</b>                | <b>744 hours</b>            |
| <b>Hours and Minutes of Actual PAS Availability:</b>                  | <b>743 hours 42 minutes</b> |
| <b>Hours and Minutes of PAS Unavailability:</b>                       | <b>18 minutes</b>           |
| <b>Number of Instances of PAS Unavailability:</b>                     | <b>1</b>                    |
| <b>Hours and Minutes of Scheduled Unavailability:</b>                 | <b>0</b>                    |
| <b>Hours and Minutes of Unscheduled Downtime:</b>                     | <b>18 minutes</b>           |
| <b>Percent of Time PAS was available in last 12 months:</b>           | <b>99.98</b>                |

**NOTE 1:** An unexpected service disruption occurred at 3:02 pm Eastern Daylight Time on Wednesday, October 14, 2015, and caused 18 minutes of unscheduled PAS unavailability. Customers were unable to access PAS during this time but there were no trouble reports received.

**NOTE 2:** We completed maintenance and failover for the Pooling Administration System (PAS) to the Charlotte backup site on Friday, October 9 and failed back to the primary Sterling site on Sunday, October 18 with no downtime. This completed the annual failover requirement in our Disaster Recovery/Business Continuity Plan.

**NOTE 3:** As approved by the FCC on October 19, we completed maintenance and failover for the Pooling Administration System (PAS) to the Charlotte backup site and failed back on October 30 with no downtime.