**Pooling and Routing Number Administration Monthly Metrics Report**
**Per Contract # 273FCC19C0002**

**Sections 2.22.4.1 through 2.22.4.6**
**Reporting Period: March 1 through March 31, 2019**

<u>**Pooling Administration**</u>

| Requirements Section | Metric Description | Mar 1 through Mar 31 |
|---|---|---|
| **2.22.4.1** | **PAS Trouble Tickets/Outages** | 0 |
| | **Number Opened** | 0 |
| | **Number Closed** | 0 |
| | **Number under corrective action older than 30 calendar days.** | |
| | • Quantity due to PAS performance | 0 |
| | • Quantity due to website deficiency | 0 |
| | • Quantity due to contractor ISP | 0 |
| | • Quantity due to other | 0 |
| | **Total quantity of trouble tickets opened and closed for the month, with both the actual open time for each ticket and the average open time for all tickets.** | 0 |
| | **Quantity of system outages notifications to all participants and regulatory agencies** | 0 |

NOTE:  The same trouble ticket could appear in multiple months depending on when the trouble ticket was opened.  If a trouble ticket is opened near the end of the month, it may not have had a chance to close and may appear in multiple months.

| 2.22.4.2 | Change Order and PAS Notifications | Mar 1 through Mar 31 |
|---|---|---|
| | Changes initiated or modified requiring functional impact analysis – numbering resource plans | 0 |
| | Changes initiated or modified requiring functional impact analysis – administrative directives | 0 |

| | | |
|---|---|---|
| | Changes initiated or modified requiring functional impact analysis – assignment guidelines | 0 |
| | Changes initiated or modified requiring functional impact analysis – other | 0 |
| | Written notice of changes summarizing potential impact upon service and cost to be sent to contracting officer | 0 |

| 2.22.4.3 | PA Communications | Mar 1 through Mar 31 |
|---|---|---|
| | Phone Calls Received | 120 |
| | Phone calls not returned by next business day | 0 |
| | General inquiries or questions made outside the normal business hours not returned by next business day | 0 |

| | Forecasting Data on a per-state basis | | | | |
|---|---|---|---|---|---|
| State | Quantity of Rate Center Pools | Quantity of NXXs Applied for by SPs for Pool Replenishment | Quantity of NXXs Assigned for Pool Replenishment | Quantity of Rate Centers with Less than a 6-month supply | Quantity of NPA pANI Pools |
| AK | 260 | 3 | 0 | 1 | 1 |
| AL | 274 | 4 | 4 | 10 | 5 |
| AR | 323 | 2 | 2 | 6 | 3 |
| AZ | 93 | 5 | 32 | 5 | 5 |
| CA | 715 | 117 | 118 | 72 | 34 |
| CO | 164 | 2 | 4 | 5 | 4 |
| CT | 89 | 1 | 3 | 8 | 4 |
| DC | 1 | 1 | 10 | 1 | 1 |
| DE | 30 | 0 | 0 | 1 | 1 |
| FL | 266 | 23 | 59 | 74 | 17 |
| GA | 318 | 7 | 31 | 16 | 9 |
| HI | 6 | 0 | 0 | 3 | 1 |
| IA | 615 | 3 | 1 | 5 | 5 |
| ID | 145 | 1 | 6 | 0 | 2 |
| IL | 891 | 2 | 3 | 22 | 13 |
| IN | 519 | 16 | 10 | 11 | 8 |
| KS | 443 | 7 | 7 | 4 | 4 |
| KY | 346 | 3 | 3 | 4 | 5 |
| LA | 270 | 1 | 6 | 29 | 5 |
| MA | 264 | 5 | 5 | 20 | 9 |
| MD | 165 | 2 | 2 | 6 | 5 |
| ME | 240 | 4 | 1 | 4 | 1 |

| State | Quantity of Rate Center Pools | Quantity of NXXs Applied for by SPs for Pool Replenishment | Quantity of NXXs Assigned for Pool Replenishment | Quantity of Rate Centers with Less than a 6-month supply | Quantity of NPA pANI Pools |
|---|---|---|---|---|---|
| MI | 628 | 5 | 7 | 40 | 12 |
| MN | 486 | 3 | 3 | 12 | 7 |
| MO | 721 | 2 | 17 | 33 | 6 |
| MS | 234 | 2 | 1 | 1 | 4 |
| MT | 260 | 0 | 0 | 0 | 1 |
| NC | 412 | 15 | 16 | 21 | 9 |
| ND | 126 | 0 | 0 | 1 | 1 |
| NE | 451 | 0 | 7 | 1 | 3 |
| NH | 149 | 1 | 1 | 1 | 1 |
| NJ | 208 | 8 | 7 | 19 | 10 |
| NM | 86 | 0 | 0 | 1 | 2 |
| NV | 73 | 0 | 0 | 3 | 3 |
| NY | 747 | 14 | 57 | 30 | 19 |
| OH | 708 | 3 | 3 | 13 | 12 |
| OK | 363 | 5 | 2 | 5 | 4 |
| OR | 215 | 2 | 0 | 12 | 4 |
| PA | 776 | 14 | 40 | 29 | 13 |
| PR | 84 | 0 | 0 | 3 | 2 |
| RI | 25 | 0 | 0 | 0 | 1 |
| SC | 233 | 2 | 2 | 7 | 4 |
| SD | 109 | 0 | 0 | 4 | 1 |
| TN | 311 | 7 | 9 | 7 | 7 |
| TX | 1074 | 24 | 27 | 44 | 27 |
| UT | 95 | 2 | 19 | 6 | 3 |
| VA | 369 | 18 | 31 | 22 | 7 |
| VT | 141 | 0 | 1 | 1 | 1 |
| WA | 223 | 1 | 1 | 18 | 6 |
| WI | 602 | 5 | 18 | 18 | 6 |
| WV | 223 | 5 | 6 | 0 | 2 |
| WY | 60 | 0 | 0 | 1 | 1 |

| 2.22.4.6 | Application Processing on a monthly basis PA | Mar 1 through Mar 31 |
|---|---|---|
| Total applications (Part 3s) processed | | 9,102 |
| Quantity of applications (Part 3s) not processed in 7 calendar days | | 0 |
| Quantity of thousands-block assignments made | | 5,167 |
| Quantity of change requests to existing thousands-blocks | | 781 |
| Quantity of requests to cancel | | 45 |
| Quantity. of thousands-block disconnect requests | | 1,020 |

| | | |
|---|---|---|
| Quantity of thousands-block requests denied | | 597 |
| Quantity of thousands-blocks reclaimed | | 0 |
| Quantity of thousands-block reservation requests | | 23 |

## Routing Number Administration

| Requirements Section | Metric Description | Mar 1 through Mar 31 |
|---|---|---|
| 2.22.4.1 | RNAS Trouble Tickets/Outages | 0 |
| | Number Opened | 0 |
| | Number Closed | 0 |
| | • Number under corrective action older than 30 calendar days. | 0 |
| | • Quantity due to PAS performance | 0 |
| | • Quantity due to website deficiency | 0 |
| | • Quantity due to contractor ISP | 0 |
| | • Quantity due to other | 0 |
| | Total quantity of trouble tickets opened and closed for the month, with both the actual open time for each ticket and the average open time for all tickets. | 0 |
| | Quantity of system outages Notifications to all participants and regulatory agencies | 0 |

NOTE:  The same trouble ticket could appear in multiple months depending on when the trouble ticket was opened.  If a trouble ticket is opened near the end of the month, it may not have had a chance to close and may appear in multiple months.

| 2.22.4.2 | RNA Change Order and RNAS Notifications | Mar 1 through Mar 31 |
|---|---|---|
| | Changes initiated or modified requiring functional impact analysis – numbering resource plans administrative directives | 0 |
| | Changes initiated or modified requiring functional impact analysis – assignment guidelines | 0 |
| | Changes initiated or modified requiring functional impact analysis – other | 0 |

| | | |
|---|---|---|
| | Written notice of changes summarizing potential impact upon service and cost to be sent to contracting officer | 0 |

| 2.22.4.3 | RNA Communications | Mar 1 through Mar 31 |
|---|---|---|
| | Phone Calls Received | 6 |
| | Phone calls not returned by next business day | 0 |
| | General inquiries or questions made outside the normal business hours not returned by next business day | 0 |

| 2.22.4.6 | Application Processing on a monthly basis RNA | Mar 1 through Mar 31 |
|---|---|---|
| Total applications (Part 3s) processed | | 191 |
| Quantity of applications (Part 3s) not processed in 5 business days | | 0 |
| Quantity of p-ANIs assigned (Part 3s) | | 105 |
| Quantity of p-ANIs requested | | 2,111 |
| Quantity of p-ANIs assigned | | 2,103 |
| Quantity of modifications | | 0 |
| Quantity of p-ANI returns | | 85 |
| Quantity of requests to cancel | | 0 |
| Quantity of requests denied | | 0 |
| Quantity of requests suspended | | 0 |
| Quantity of requests withdrawn | | 1 |